



S&P Opportunity Day 1Q23 17 MAY 2023















Today's Highlights

• 1Q23 Key Success

▶ 1Q23 Financial Performance

() 2Q23 Key Campaigns & Promotions

② 2023 Strategy House





1Q23 KEY SUCCESS

1Q23 Key Success



- Strongly grew Daily Dine-in Sales for domestic stores (+62%) especially for stores in Shopping Malls, Airport and Hospitals and stores in Austria and UK (+24%)
- 2 Successfully maintained and controlled %discount, on par with LY
- Successfully mitigated raw materials cost impact resulting the slightly better %Gross Profit Margin than LY, despite of the raw materials cost increase
- Continuously improved LEAN production and costs control at Factories

5 Successfully elevated both internal and external collaboration with agile execution



"ELEVATE THE NEXT"

NET PROFIT

105 MB

(7.3% on Net Sales)

+17mb or +20% YoY

"The highest Q1 Net Profit amount in 8 yrs and highest Q1 %NP in 10 yrs"

GROSS PROFIT

811 MB

(56.5% on Net Sales)

+88mb or +12% YoY

"Successful monitoring and control in COGS despite of the raw materials and packaging costs increase"

DINE-IN SALES

+62% yoy

TAKE-AWAY SALES

+8% yoy

"Strong growth in Dine-in and Take-Away Sales"

NET SALES

1,436 MB

+151mb or +12% YoY

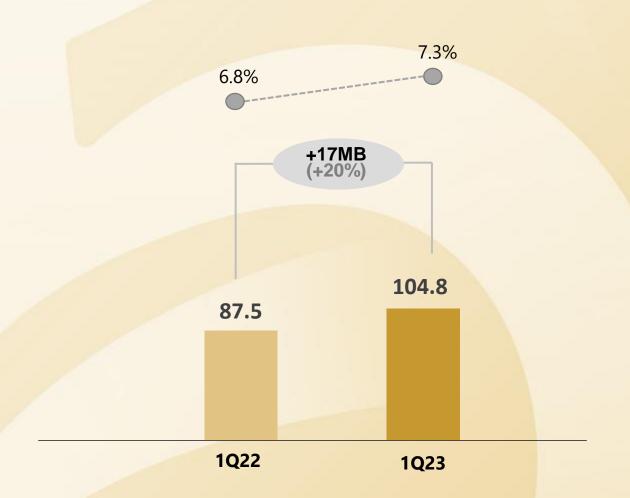
"Strongly growth in Dine-in Sales for both Domestic and International stores"



1Q23 Financial Performance

Net Profit

Unit: MB







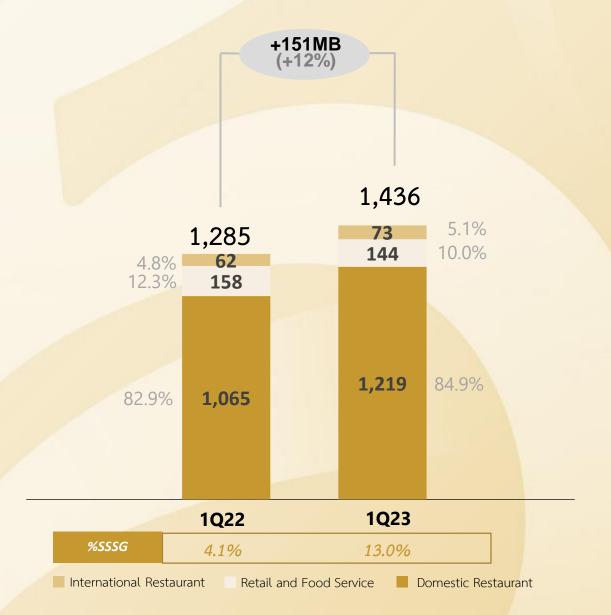
"The Highest Q1 NP in 8 Yrs & Highest Q1 %NP in 10 Yrs"

1Q23 Net Profit was 105mb, +17mb or +20% YoY mainly driven by

- 1) Strong growth on Dine-in Sales especially for stores in Shopping Mall, Airport and Hospitals
- 2) Continuous growth on Take-Away Sales especially for stores in Hypermarket and Shopping Mall.
- 3) Discount control through "less-but-more" promotion campaign design
- 4) Raw materials costs impact mitigation through multiple measures
- 5) Continuous driving LEAN production and costs control at Factories
- 6) Elevation both internal and external collaboration with agile execution

Total Group Revenue

Unit: MB







"Strong growth in Dine-in Sales"

1Q23 Revenue was 1,436mb, +151mb or +12% YoY mainly driven by the Dine-in sales from both domestic and international restaurants

- ▶ Domestic Stores: +154MB or +14% YoY mainly came from the strong growth in Dine-in and Take-Away. Key contributors are in Shopping Mall, Airport and Hospital.
- Retail and Food Service: -14MB or -9% YoY mainly came from the less BOGO promotion on Frozen Cake on Retail channel and offset by the increase in OEM food service on food chain accounts.
- International Stores: +11MB or +17% YoY mainly came from stores in Austria and UK.

Domestic Revenue Mix 16.2% 18.4% 12.4% 17.7% 69.3% 66.1% **1Q22** 1Q23

Dine-in

Delivery

Take-Away



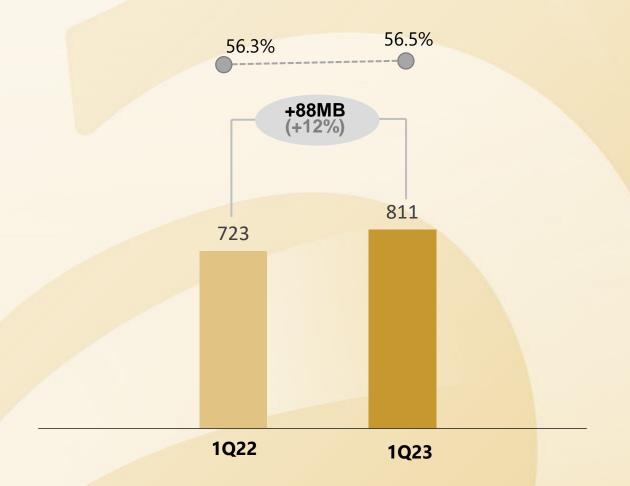


"Strong growth in Dine-in and Take-Away Sales"

- **Dine-in : Revenue +62.1% YoY** mainly came from stores in Shopping Mall, Airport and Hospital. While traffic was significantly increased, the averaged spending per bill was +9% higher than LY, mainly due to more group gathering and less distancing. Set menus were launched in 1Q23.
- Take-Away: Revenue +8.1% YoY mainly came from the resumed traffic in all locations especially from Shopping Mall and Hypermarket. Revenue was mainly driven by the NPDs and festive products.
- Delivery: Revenue on par with LY despite that customers' behaviors were geared towards dine-in. Key contributors were meal boxes, snack boxes and cakes through our own 1344 Ordering Platform.

Gross Profit

Unit: MB







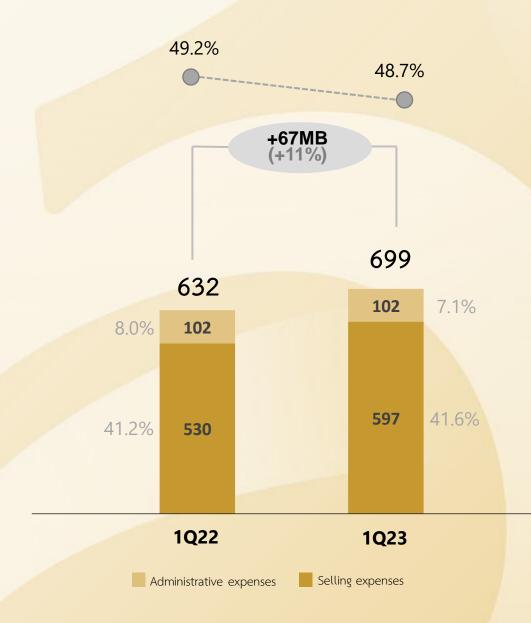
"Successful monitoring and control in COGS despite of the raw materials and packaging costs increase"

1Q23 %Gross Profit was +0.2% better than LY, despite of the increase in raw materials and packaging costs, mainly driven by

- 1) Leverage from the higher %GP mix from Dine-in sales.
- Segmented less-but-more promotions and campaigns design to better fit consumers
- 3) Key ingredients stock-up from 4Q22,
- 4) Alternative sourcing and ingredients,
- 5) Lean production & increased productivity at Factories,
- 6) Menus redesign, and
- 7) Minimum price adjustment for some menus

Selling and Administrative Expenses (SG&A)

Unit: MB







"Continuously Costs and Expenses Control with Top Line Leverage"

1Q23 %Total SG&A was 0.5% better than LY

- ▶ 1Q23 %Selling Expenses was 0.4% worse than LY, mainly due to rental expenses mostly back to the contracts and utilities expenses, partially offset by the labor productivity, logistics efficiency improvement and less marketing spending with more effective media spending.
- ▶ 1Q23 Admin Expenses was 0.9% better than LY, mainly due to organization restructuring towards lean and productivity, and expenses control with the top line leverage.



2Q23 KEY CAMPAIGNS AND PROMOTIONS

































New Products: Bakery



Banana Loaf Cake (Fruits & Nuts / Chocolate & Orange Ride)



Cereal & Cornflake Cookie



Cereal & Oatmeal Cookie



Upgrade Product display of Bakery section in all stores











Daily Product

Package Product

Cookie Display

Bread Display

Gifting



















2023 STRATEGY HOUSE







Expected Sales Growth +16% YoY

Grow Sales & Customer Base

S&P Restaurant I DelTa:

- Grow daily Eat-in sales
- Enliven integrated customer experience thru "5E Model" and S&P card privilege program I
- Maximize daily Delivery Sales: Drive Signature dishes and Pound Cake thru 1344 Delivery and Focus on Kitchen transformation & dispatching function
- Execute "S&P Marketplace concept & design in 5 big & high traffic restaurants I store renovation, O2O media, promotion, service and automation

JAPANESE Restaurant: Develop products to attract new users and CRM program

SPECIALTY Restaurant : Grow MPSA on Signature menu with great ambience

International Restaurant: Drive performance as trusted Thai Food restaurant with great taste and quality, good service and grow delivery

S&P Bakery Shop I Bakery Mart:

- Launch new winning product platform and product line extension
- Strengthen Brand Equity (FAME) of Bakery thru online & offline media as "Fully Integrated Bakery Mart"
- Promote key highlighted and festive products in different occasions.
- Enliven Bakery Shop image (LOVE) thru new design, planogram, and quick / cashless payment

Retail and Food Service:

- Strengthen S&P and Delio brands in retail and modern trade
- Create new Hero product to increase sales
- Channel Management distribute the right product to the right channel with the right margin
- Restructure sales team and work process to improve efficiency and performance
- Acquire more accounts for OEM and agency for export business

Maximize Profit

- Drive higher gross profit via category & product segmentation, tight control on inventory, managing raw material cost, reducing selling & administration expenses
- Drive Factory profit by increasing productivity, reducing labors, implementing work automation and reducing packaging cost
- Uplift Productivity by 100% kitchen transformation, cross-functional FOH, production HUBs, digital & robotic devices to all restaurants
- Improve Internal Process Efficiency thru
 accurate forecasting system, automation, tools
 and reports, labor roster system, outsourced
 service, zero loss stores and rent control and
 negotiation

Sustainability Development

- Reduce daily waste both at stores and factories
- Energy management and GHG emission
- Continuously convert to sustainable packaging
- Launch healthy menu to promote people's health and well-being
- Responsible marketing and PR, providing good information for family wellbeing
- Develop team, ensure overall product quality improvement and high customer satisfaction

System | Work Process | Efficiency

- Implement / Redesign digital devices, robotic service, quick & cashless payments, order tracking, labor roster, order replenishment to improve both FOH and BOH processes
- Optimize outsourced preventive and maintenance service
- Auto generate reports for in-store BOH management

- Implement RPAs to improve demand and production planning
- Implement Assets Management system to integrate FOH and BOH system as ONE system
- Redesign BOH system and processes to better support each BU and auto generate reports to reduce manual work

Build High Performing Team in the NEXT NORMAL

- Recruit and Retain Top Talent, Build Succession plan with The Master & Guru program
- Strengthen Leadership & Development program, Collaboration culture to deal with the NEXT normal

 Continuously drive "Customer Centric" and "Unit Manager is Number ONE" Culture







THANK YOU

For inquiries related to the Investor Relations, please contact us by:

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